



CYLA

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CYLA Board of Directors

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Policy #160913

Refund Policy

Effective Date: October 1, 2013

Revisions: Not Applicable

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POLICY STATEMENT

The CYLA Board of Directors has implemented a refund policy. Refunds are granted within the guidelines and timeframes listed below. If you are going to request a refund please read the following information to make sure you qualify for a refund.

GUIDELINES:

1. Refunds must be made in writing and submitted to the CYLA treasurer prior to the start of the season which commences at the first practice for a given season.
 - a. *Spring Season:* First session in January 24th
 - b. *Summer Chumash:* First session in June
 - c. *Fall Ball:* First session in September
2. Any refund granted shall be subject to deductions for any processing fees, uniform fees, late fees and US Lacrosse Membership fees
3. Refunds are NOT provided because families cannot, or will not, accommodate their schedules to practice or game times and refunds are not provided because the league will not accommodate a specific coach/team request or car pool request, except within the dates and for the amounts shown in the guidelines above. In addition, injuries are a part of all sports at any level and are not generally considered as a reason for a refund, except within the dates and for the amounts shown in the guidelines above.
4. CYLA Board of Directors reserves the right to change this policy at any time and to deny or approve a refund for any reason. We strive for consistency and fairness and will evaluate every request objectively. However, there may be circumstances the CYLA did not foresee when forming this refund policy that may require us to deny or approve a particular refund request or to amend the refund policy.