FYHA Tuition Refund Policy

(amended 2/13/18)

Franklin Youth Hockey Association (FYHA) sets forth this policy to determine tuition refunds, if any, which will be granted to players who withdraw from the program, after registering.

For the purposes of this policy:

<u>Injury / Illness</u> - means any injury suffered or illness contracted by the participant which, in the written opinion of his / her primary physician, results in a medical condition rendering the participant unable to complete the regular season.

Tuition - means the amount charged for participation in a FYHA program.

<u>Earned Tuition</u> - means the prorated amount of Tuition FYHA determines it is entitled to retain, pursuant to this policy.

<u>Fee</u> - means any charge by FYHA or FYHA team for any purpose, other than Tuition. For example, fees include, but are not limited to: Try Out Fees, Fundraising Fees, Uniform Fees, Tournament Fees and USA Hockey Registration Fees.

It is the policy of FYHA that:

Fees are non-refundable

Withdrawal from the program for any reason after teams are assigned but before July 1 will result in Earned Tuition of 32% of annual tuition charge

Withdrawal from the program for any reason after registration but before August 1 will result in Earned Tuition of 49% of annual tuition charge

Withdrawal from the program for any reason after registration but before September 1 will result in Earned Tuition of 66% of annual tuition charge

Withdrawal from the program for any reason after registration but before October 1 will result in Earned Tuition of 83% of annual tuition charge

Withdrawal from the program on or after October 1 for any reason other than Injury / Illness will result in Earned Tuition of 100% of the charge for the season; there will be no refund of Tuition.

Withdrawal from the program on or after October 1 due to Illness / Injury will result in Earned Tuition of:

70% of total Tuition if withdrawal is prior to October 31

80% of total Tuition if withdrawal is prior to November 30

90% of total Tuition if withdrawal is prior to December 31

100% of total Tuition if withdrawal is on or after December 31

This policy shall be administered by the Registrar. Any determination required under this policy will be made by majority vote of the Registrar and Treasurer (if either is unavailable, the Head Coach will act as substitute). If the Registrar and Treasurer are unable to reach a decision by majority vote, the President shall cast the deciding vote.

Exceptions to this policy require the unanimous consent of the President, Treasurer and Registrar (or Head coach as alternate for Treasurer or Registrar).

Any appeal of a decision made under this policy shall be made by the Appellant to the FYHA Board of Directors. It is the Appellant's responsibility to contact the Secretary to have the appeal included on the Agenda of a regularly scheduled board meeting. The appellant will be given a reasonable opportunity to present his / her situation, after which time the Board will make a determination, pursuant to its normal decision making process.