



SOCCER'S SOFTWARE SOLUTION

# Family Account

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# Family Accounts

## Overview:

GotSoccer allows parents or guardians to create an umbrella account we call a family account. With this account a parent or guardian can manage multiple players using a single user id and password. Each Player must have an individual player account with a unique user id, passwords may be common for all accounts. These player account (profiles) can be imported into the account or created from within the account.

Family accounts offer more than just ways to manage multiple player accounts from one login. They are the vehicle by which clubs offer multiple player discounts. You can only get multi player discounts, if offered, by using the family account.

## How do I create a family account?

1. When you click the link for any Gotsoccer client registration program we will offer the registrant the ability to create a family account. You can also go to Gotsoccer.com and click on the Family Accounts login link.

### Team Members

- [Team Account](#)
- [Coach Account](#)
- [Manager Account](#)
- [Player Account](#)
- [Family Account](#)

2. Once on the login screen you will be given the option to either register as a family or register an individual player.

**Families**  
Enter your Family Account UserName and Password below:

**User Name**

**Password**

New to GotSport? [Register Here!](#)  
Individual Players [Login Here](#)  
Forgot your password? [Click Here](#)

3. Click the **REGISTER HERE** button and it will bring you to the Family Account Setup Page. Fill in the information and click **REGISTER**.

**Register Your Family**  
First complete the form below to create a Family Account:

**Family Account Information**

**Family Name**

**Your Full Name**

**Your Email Address**

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**User Name**

**Password**

**Confirm Password**

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Additional Info/Notes (optional)

**Register**

### How do I add players to the account?

That's it, the family account has been created. In our example the account is "Poe". Once the account is created you're ready to add players.

1. Start by clicking on the **FAMILY MEMBERS** link on the grey menu bar.



2. This will take you to the Manage Players area. Click on the **ADD PLAYER** link in the right hand corner.



3. You'll see two options **CREATE NEW PLAYER** and **IMPORT**.

## Add a Registered Player to Your Family

### New Player Account

### Existing Player Account

Import an existing registered player account into this family account.

**Import a Player**  
If you know the username and password for the player account, enter it below:

**Username**

**Password**

4. If a player already has an account and you know the user name and password type it in the **IMPORT PLAYER** area. If the player does not have an account or if you cannot get the login information, click the **CREATE NEW PLAYER** button and fill in the information. If the player is already in the account some fields may be pre filled. *NOTE: players do not have to have the same address.*

Player

Player - New

Player Information		Contact Information	
Player ID #	N/A	Address	<input type="text"/>
Jersey #	N/A	City	<input type="text"/>
Full Legal Name	<input type="text"/> <input type="text"/>	State	<input type="text"/>
	Legal First M.I. Last	Zip Code	<input type="text"/>
Gender	<input type="radio"/> Male <input type="radio"/> Female	Phone	<input type="text"/>
Date of Birth	<input type="text"/>	Email	<input type="text"/>
	(mm/dd/yyyy)	Mobile Text Messaging Address	<input type="text"/>
State Registered	<input type="text"/>	(you@yourcarrier.com)	
School District	<input type="text"/>		
Grad Year	<input type="text"/>		
Primary Position	<input type="text"/>		
Notes (optional)	<input type="text"/>		

5. Click the **CREATE PLAYER ACCOUNT** button and our system will create a player account. Several additional information tabs will appear, they are highlighted in red below. You may click and fill in emergency information, review previous registrations, see the events the players are registered for and much more.

<a href="#">Player</a>	<a href="#">College Recruiting</a>	<a href="#">Events</a>	<a href="#">Player Account</a>	<a href="#">Club Documents</a>	<a href="#">Club Registration</a>	<a href="#">Emergency Info</a>
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### Player - Kingston Poe

#### Player Information

**Player ID #** N/A  
**Jersey #** N/A

**Full Legal Name**  
   
Legal First M.I. Last

**Gender**  Male  Female

**Date of Birth**   
(mm/dd/yyyy)

**State Registered**

**School District**

**Grad Year**

**Primary Position**

**Notes (optional)**

#### Player Photo

[NO PHOTO]

#### Contact Information

**Address**

**City**

**State**

**Zip Code**

**Phone**

**Email**

Mobile Text Messaging Address (you@yourcarrier.com)

**Date Created** 5/22/2009 4:31:08 PM  
**Last Updated** 5/22/2009 4:31:08 PM

## How do I register my players for a program?

1. To register your child for a program you **MUST** login to your account via the registration form. In most cases your club will post a link for the registration on their web page, so please **CONTACT YOUR CLUB** and inquire as to where you can find the registration link, if it cannot be found on the website. Once you locate the link, click on it and it will bring you to the registration page. There you will be given the ability to login to your family account.

## Spring Classic DEMO league 2009

Registration for the Spring Season

### New Users

#### Family Player Registration - New Users

[Create Family Account](#)

#### Individual Users - New Account

If you are new to the GotSport system, enter your desired username and password below and an account will be created for you.

Account Type

Gender  Male  Female

Date of Birth  (mm/dd/yyyy)

First Name

Last Name

Create a Username

Create a Password

Confirm Password

[Create Account](#)

### Registered Users

#### Families - Existing Family Account Users

[Login to Family Account](#)

**Important:** You must create a new player account for each individual player. Create a [Family Account](#) to manage multiple player accounts.

#### Individual Users - Existing Account

Enter your Account Username & Password below:

Account Type

Username

Password

[Login](#)

Forgotten your username or password? [Click Here](#)

- Once you login to your family account **VIA THE REGISTRATION LINK** (You **cannot** login to your family account through the GotSoccer home page to register your child for a program) you will be brought to your Family account Home page. In the example below we already registered Kingston for the Spring Classic DEMO League and we now want to register Sebastian, to do this we click on the **REGISTER NOW** button next to Sebastian's name.

### Poe Family - Home

#### Selected Program



## Spring Classic DEMO league 2009

Registration for the Spring Season

[Click Here to return to the Spring Classic DEMO league 2009 Registration Form](#)

Or - click the Register Now button below to register selected player in this program.

Photo	Name	Gender	Birthday	Club	Programs
	<a href="#">Kingston Poe</a>	Boys	3/2/1995	<a href="#">Vermonters SC (VT)</a>	Spring Classic DEMO league 2009 3/1/2009-6/1/2009
	<a href="#">sebastian poe</a>	Boys	6/22/1995	None Assigned	Not enrolled <a href="#">Register Now</a>

- Once you click that button the system will take you back to the registration form and if you have filled in all the information in Sebastian's profile, it will carry over to the registration form so you don't have to fill it in twice:

# Spring Classic DEMO league 2009

Registration for the Spring Season

## Player Registration (Step 2 of 4)

### Player Information\*

Full Legal Name	<input type="text" value="sebastian"/> <input type="text" value="poe"/>	School or School District*	<input type="text" value="Burlington"/>
	<small>Legal First M.L. Last</small>	Other:	<input type="text"/>
Gender	<input checked="" type="radio"/> Male <input type="radio"/> Female	Grade	<input type="text"/>
Date of Birth	<input type="text" value="6/22/1995"/> <small>(mm/dd/yyyy)</small>	Competition Level	<input type="text"/>
Address	<input type="text" value="44 Valade Rd"/>	Soccer Experience	<input type="text" value="(years)"/>
City	<input type="text" value="Burlington"/>	Uniform	<input checked="" type="radio"/> None
State	<input type="text" value="VT"/>		<input type="radio"/> Youth <input type="text" value="M"/>
Zip Code	<input type="text" value="05408"/>		<input type="radio"/> Adult <input type="text"/>
Phone	<input type="text" value="555-1212"/>	Notes	<input type="text"/>
Mobile	<input type="text"/>		
Email Address	<input type="text"/>		
Mobile Text Messaging	<input type="text"/> <input type="text"/>		
	<small>Needed for on-site schedule updates and weather delays.</small>		

### Parent Information

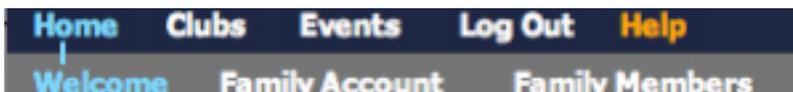
Relationship	<input type="text" value="Mother"/>	Email Address	<input type="text" value="demo@demo.com"/>
Name	<input type="text" value="Sanette Owen-Thomas"/>	Mobile Text Messaging	<input type="text"/>
Address	<input type="text" value="44 Valade Rd"/>		<small>Needed for on-site schedule updates and weather delays.</small>
City	<input type="text" value="Burlington"/>	Notes	<input type="text"/>
State	<input type="text" value="VT"/>		
Zip Code	<input type="text" value="05408"/>		
Phone	<input type="text" value="555-1212"/>		
Mobile	<input type="text" value="555-1212"/>		
		<b>We encourage all parents to participate. Please indicate how you can help:</b>	
		<input type="checkbox"/> Juice	<input type="text"/>
		<input type="checkbox"/> Coach	<small>Your business or occupation</small>
		<input type="checkbox"/> Assistant Coach	

4. When you are done registering your child click the **FAMILY HOME** link in the dark blue menu bar above the registration form.

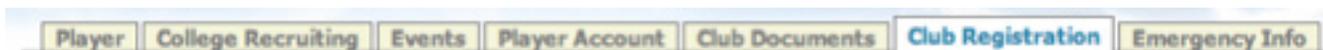


### How do I see what I have paid for?

1. To view your payment history, click on **HOME** in the blue menu bar.



- Your list of players will be there, click on the player's name whose history you want to view, in this case we are choosing Kingston. This will bring you to the player profile. Click on the **CLUB REGISTRATION** tab.



- Here you will see what club you are registered for (also found next to the player name on the home page) and what programs your child is registered for (also found on the home page). In the example below Kingston has registered for the Spring Classic DEMO League and still has a remaining balance of \$225.00 because we opted to pay by check when we registered him (if you pay by check and have mailed your check in, only a club representative with access to the club account can set your payment as received and your balance to \$0. Please contact the club if this has not happened in a timely fashion). If I want to instead pay by credit card I can do that here by clicking on the **PAYMENT PLAN** link.

**Your Club**

Vermonters SC (Vermont)

**Enrolled Programs**

Vermonters SC (Vermont)	
Spring Classic DEMO league 2009 (3/1/2009)	
<a href="#">Payment Plan</a>	Balance <b>± \$225.00</b>

Printable Documents:

[Printable Registration Form](#)

Click to view the payment process and to enter your credit card information.

- This will bring you to the screen where you can see when your payment was processed (again, if I had sent in my check and it had been processed then my balance in the screen shot above would be set to \$0) and the due date for your payment. This is also where my Transaction History for this particular program registration can be found and where I can enter in my credit card information. If I want to instead pay this \$225.00 balance by credit card, all I have to do is enter it in and click the **UPDATE BILLING INFORMATION** button. The club does the rest. Once it has processed your remaining balance will be set to \$0.

**Player: Poe, Kingston - Spring Classic DEMO league 2009**

**Credit Card / Billing Information**

Card Issuer:

Card Number:

Expiration Month/Year:  /

Cardholder's Name:

Billing Address:

City:

State:

Zip Code:

Country:

Receipt/Contact Email:

[Update Billing Information](#)

**Invoices**

ID	Description	AutoPay	Amount	Due
146238	INITIAL PLAYER REGISTRATION FEE	No	\$225.00	5/22/2009
<i>Total Invoices</i>			\$225.00	5/22/2009

**Payments**

No Payments

<b>Remaining Balance</b>	<b>\$225.00</b>
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**Transaction History**

No logs available for this account.

Would be set to \$0 if payment had been recieved and processed BY THE CLUB

- If your program has setup a payment plan in which the payment for the program is broken up into several payments, you will see those payments listed here as well as the billing date. Depending on how the registration was setup by the club, for a payment plan you will either be charged on the **first of every month**, on the **sign-up date** for your registration or on the **15th of every month**. Again, these future payments will be found here and the date of billing will be listed:

Player: Poe, Sebastian - Classic DEMO League 2009/2010

**Credit Card / Billing Information**

Card Issuer:   
 Card Number:   
 Expiration Month/Year:  /   
 Cardholder's Name:   
 Billing Address:   
 City:   
 State:   
 Zip Code:   
 Country:   
 Receipt/Contact Email:

**Invoices**

ID	Description	AutoPay	Amount	Due
168404	PAYMENT PLAN INSTALLMENT FOR MONTH 4	No	\$25.00	10/1/2009
168403	PAYMENT PLAN INSTALLMENT FOR MONTH 3	No	\$25.00	9/1/2009
168402	PAYMENT PLAN INSTALLMENT FOR MONTH 2	No	\$25.00	8/1/2009
168401	PAYMENT PLAN INSTALLMENT FOR MONTH 1	No	\$25.00	7/1/2009
168400	INITIAL PLAYER REGISTRATION FEE	No	\$205.00	6/25/2009
			Total Invoices	\$305.00 10/1/2009

**Payments**  
No Payments

**Remaining Balance** **\$305.00**

**Transaction History**  
No logs available for this account.

*Initial Payment that needs to be paid by check. Once payment is recieved by the club this number will turn to \$0 until the next payment is due.*

## How do I remove a player from an upcoming event that his/her team has registered for?

- From **HOME** click on **WELCOME**

Home Clubs Events Log Out Help  
 Welcome Family Account Family Members

- Click on the player name you want to edit:

Home Clubs Events Log Out Help  
 Welcome Family Account Family Members

Poe Family - Home

Photo	Name	Gender	Birthday	Club	Programs
	<a href="#">Dinah Poe</a>	Girls	3/2/1995	<a href="#">Vermonters SC (VT)</a>	Classic DEMO League 2009/2010 8/1/2009-7/31/2010
	<a href="#">Kingston Poe</a>	Boys	3/2/1995	<a href="#">Vermonters SC (VT)</a>	Classic DEMO League 2009/2010 8/1/2009-7/31/2010
	<a href="#">River Poe</a>	Girls	3/2/1995	<a href="#">Vermonters SC (VT)</a>	Classic DEMO League 2009/2010 8/1/2009-7/31/2010
	<a href="#">Sebastian Poe</a>	Boys	3/2/1995	<a href="#">Vermonters SC (VT)</a>	Classic DEMO League 2009/2010 8/1/2009-7/31/2010

3. Click on the **EVENTS** tab



4. Click the **REMOVE** button next to the event you do not want your child attending.

