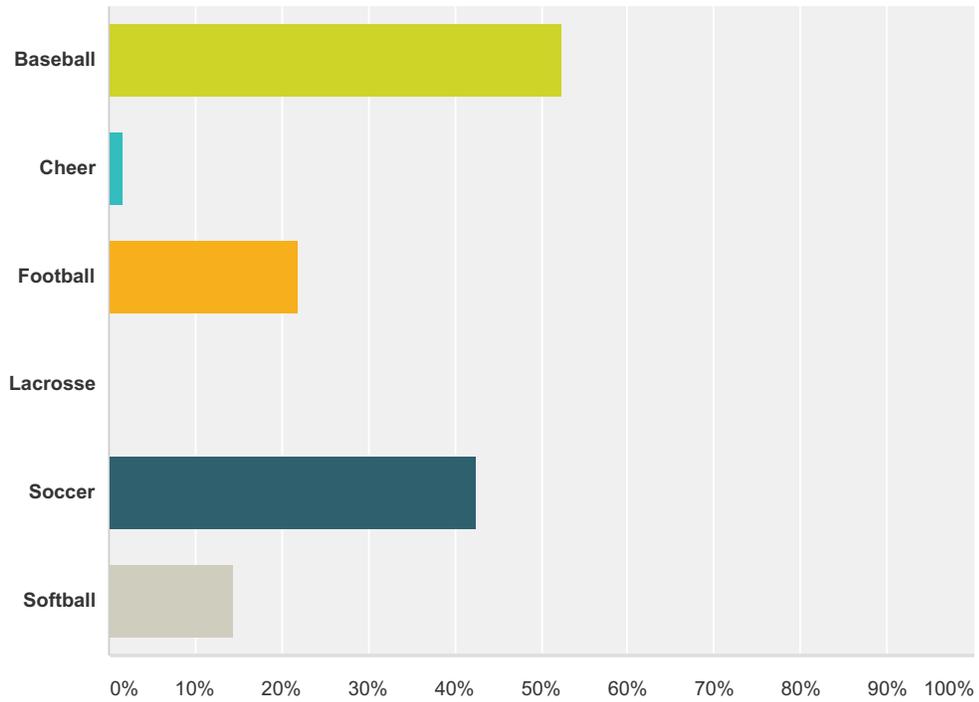


SCAA Member Satisfaction

Q1 What sports do youths in your family play at SCAA? (check all that apply)

Answered: 174 Skipped: 0



Answer Choices	Responses	
Baseball	52.30%	91
Cheer	1.72%	3
Football	21.84%	38
Lacrosse	0.00%	0
Soccer	42.53%	74
Softball	14.37%	25
Total Respondents: 174		

SCAA Member Satisfaction

Q8 Please provide any feedback, that you feel SCAA should know, in order to improve the experience for it's families and youth athletes.

Answered: 91 Skipped: 83

#	Responses	Date
1	Teams/Drafts I think that we need to have more practices so the kids can grow in their sport. My son is in baseball. This season he only had 2-3 practices and the rest were games. He had very little growth this season as a result. This was also the first season he had a horrible coach. The coach made threatening comments to the children, humiliated most of the children on the team in front of their peers, parents, other teams, and everyone else watching. Better standards for who can coach and what age they should coach. I think for the price paid, children should have nicer uniform shirts like other leagues. I also think that they should still offer the drink tickets or make it mandatory that snacks/drinks are provided after each game by parents. This is a great association and I will continue to bring my son but these are things I think could be improved.	7/12/2015 9:19 PM
2	Fields/Facilities The roads and parking need help. Also the fields for soccer and the nets for the goals shouldn't have holes all over them.	7/4/2015 8:09 AM
3	Photographs We have been involved in baseball for the past 3 years both in Summerville SC, then Matthews NC, now moving here and starting with SCAA last fall. We are very disappointed that SCAA does not have a reliable photographer or anyone taking charge of team or individual photos. We've discussed this with other parents, and they are equally disappointed. This IS a make or break situation for us. If SCAA can not guarantee individual and team photos for the upcoming season we will be seeking out another association that will. We have these photos from every other association, every season, except SCAA. We expressed this last fall, and hoped that the situation would be remedied by spring, but no such luck. The photographer assigned has a terrible reputation both online and from previous customers. This is a special part of childhood and memories, and not that difficult to organize. A good photographer takes care of everything, professionally. Hopefully SCAA will take this seriously this season, or I'm sure you will be losing plenty more players.	7/3/2015 11:39 PM
4	Fields/Facilities Teams/Drafts Need to be consistent in selection process for Flag Football. Similar to baseball you need to follow the age requirement cut off for each age group vs. letting some move up vs. others. Parking lot is terrible would be better experience if that was paved.	7/3/2015 8:16 PM
5	Coaches Communications Photographs New coaches need training in order to be best equipped for the role. There needs to be better communication across the board with the league. This is extremely frustrating for parents and players as there is an feeling of confusion and unorganization. An example from this past season was that we were told to arrive early for pictures but were not told where to meet for the picture and even when we looked we never found a photographer and thus did not get a group picture or individual picture this season. To top it off, we were only told 1 day in advance of the pictures that we would be taking pictures. This is not enough notice.	6/29/2015 11:07 AM
6	Organization Create a volunteer committee to engage the parents throughout the year Create a sponsorship committee to create proposals and identify companies to approach Talk to the Knights and local colleges about donating equipment after their season's are over (assuming they get rid of equipment after each year) Dress the coaches in SCAA gear to improve the professionalism	6/27/2015 6:33 PM
7	Coaches We have been members for several years. More practice would help develop young kids. Coaches having more experience would help especially to develop talent and not focus on winning and losing.	6/27/2015 3:12 PM
8	Communications Organization The more transparent SCAA s about the financials of the organization is important. The fields need to be well maintained to attract more families and businesses even if it means raising the fees.	6/25/2015 4:27 PM
9	Organization Please email a detailed, itemized budget to all SCAA members.	6/25/2015 11:44 AM
10	Communications Fields/Facilities Organization Photographs There are few things that definitely need to be brought to light in order for SCAA to be a pleasant experience for both parent and child. They are as follows: improvement on communicating information to coach and parent in a timely manner, proper maintenance of fields (some of the markings on the fields were not visible at game time) and playground (things are beginning to fall apart), providing access to parents of the photographs taken of the team and each individual child, the annual fee should be applied only if parent/s decide to stay a full year (I paid full fee for fall and full fee for spring).	6/24/2015 10:30 AM

SCAA Member Satisfaction

11	Communications Organization U6 Soccer program has gone down tremendously in the last 2 years. Lack of organization is very evident and makes many think the U6 program is an after thought. Due to the lack of organization, I am actively seeking alternatives.	6/23/2015 7:10 PM
12	Organization Bring more people in, Steelescreek use to be one of the largest.	6/23/2015 4:51 PM
13	Communications Organization We had NO skill training this year as we had in previous years. We had NO team pictures as we had in the past. We has NO schedule till last minute. We were like the misfits this year. We didn't have a scheduled place to practice. So we just had to find a spot and take a goal net from another team that was practicing as well. Not sure what happened this year but it was bad. Not very happy for all the hard earned money spent.	6/22/2015 10:19 PM
14	Organization Be transparent about where the money is being spent. Make improvements on Field 7 and fix the fences.	6/22/2015 9:45 PM
15	Communications Improve communication. We served as soccer coaches and most of the information was super last minute, parents got frustrated. I.e. pictures, uniforms, weather, etc	6/22/2015 9:33 PM
16	Coaches Communications Organization The issue is not parking, prices, fields or anything else. In fact the questions you didn't ask are the biggest problems. 1) Is the program organized? 2) Are we communicating effectively with the parents? 3)Are we focused on the right things, such as actually learning the skills needed to play the game? I would answer 1) depends on the sport/commissioner. 2)Depends on who is commissioner and coach. 3) No. Not at all. The first year of soccer I was impressed with the organization of the program, the set schedule and the focus on teaching skills. Playing in Soccer this year was an absolute disaster. No communication on when the make up evaluation were, no communication from the coach when teams were finally formed, when practices were, and then the kids were yelled at constantly by the coach. Baseball, where communication is very good from the commissioner and coaches doesn't team the game. They only have 2 weeks of practice then all games which does not have a consistent schedule. We were completely not ready for that. We are used to practices 2 times a week and games on Saturday, maybe Sunday if there was a tournament. There is no practice. No teaching the child how to play the game, so if you are a parent who doesn't know the sport your child has asked to play your child is at a disadvantage because the only experience they are going to get on how to play the game is a two week crash course and game time. They need more practice time, more focus on learning the game. I was told once that we can't have more practices because they couldn't ask for more time from the parents. Well, then have less games. Cheerleading was the most organized, structured and best priced out of all the organizations we looked into and I hope that does not change. It would be nice to be more focused on the competitive sport of cheerleading rather than just cheering for the football team even if that raised the price due to needing to pay fees for the competition.	6/22/2015 3:53 PM
17	Organization My son plays baseball and the price seems very steep for about 10 games of baseball - practices were limited and it just seem to add confusion.	6/22/2015 1:21 PM
18	Organization You guys are more expensive than the youth organizations in my area - Clover, SC but it is worth it for football. Not baseball. I wish there was a reduced membership fee for people like us that participate in only 1 sport.	6/22/2015 12:59 PM
19	Coaches Communications I wish that the coaches would have taken a little time to explain the game with the younger kids.	6/22/2015 11:45 AM
20	Communications Fields/Facilities SCAA needs to be more transparent with the funds that are provided from registrations and family membership fees. Where do the funds go? Our field are one of the worst in the state! We don't have regulatory equipment, for example the height of the baseball lights are not in regulation neither is the amount of bulbs that illuminate all fields, our batting cages are horrific, the football/soccer fields always have huge dips. Why is the traveling soccer team excluded from the yearly membership dues? Which is a smack in the face to all families!	6/22/2015 11:16 AM
21	Communications The Soccer program felt disorganized and was to much of a time comitment for what was meant to be a minor league sport. 2 nights a week plus saturdays is to much and with two children in two different age groups this meant 4 nights a week at soccer and then nearly all morning/early afternoon Saturday. Every parent we spoke with said they would prefer to have 1 practise and 1 game potentially even on the same night. We will not sign up if it continues to require the same time commitment. it also would have been helpful to know in advance.	6/22/2015 11:06 AM
22	Coaches We love SCAA. Great coaches!	6/22/2015 10:43 AM
23	Coaches Some coaches really need further training on interacting with children of different ages. On the opposite side of that there are invaluable coaches with great skills and work well with the children such as coach Peterson.	6/22/2015 10:23 AM

SCAA Member Satisfaction

24	Coaches Organization I think any coach that gives up their time several hrs a week should get a discount on their children playing a sport .	6/22/2015 9:15 AM
25	Coaches Coaches should only pay for the family fee or for the child to participate in the sport not both. Coaches put in a lot of time/effort to ensure the kids learn and have a good time. Something should be given to show appreciation. Also the soccer clinic is to large for all teams. Can it be divided into half and half?	6/22/2015 9:09 AM
26	Organization I think some people you have as the "face" of SCAA should be re-evaluated. Soon.	6/22/2015 9:09 AM
27	Coaches Communications This was our 1st time with the SCAA organization. From the start it was VERY unorganized from not having a coach to communication. Communication is a key component and the committment should be across the board not just the parents. It was disappointing as the league was highly recommended.	6/22/2015 9:08 AM
28	Organization U6 Soccer nets need to be replaced.	6/22/2015 9:08 AM
29	Fields/Facilities We had an awesome experience. We love Scaa. I would like to see more shade available around all fields. Be it covered bleachers or more trees.	6/22/2015 9:06 AM
30	Organization We've been with SCAA for two seasons. Spring has been exciting for our oldest as the teams are more competitive which pushes their abilities. What challenge I've seen it uncertainty of game rules between season play and tournament play.	6/22/2015 9:05 AM
31	Communications Organization Photographs We have seen soccer become increasingly disorganized over the last 5 years. We never know the information we need to know until the last minute. We have missed evaluations because we never got emails about them. Pictures were completely last minute this year. Skills sessions have been disorganized and not at the same caliber as past years.	6/22/2015 8:57 AM
32	Communications A lot of questions abound regarding the Parkers and the soccer program fees. How much are they skimming off the top?	6/22/2015 8:53 AM
33	Communications I feel that this season was extremely disorganized and the head of the soccer program was almost unreachable - no response to emails from the coaches and parents. We ended the season feeling frustrated and like we got ripped off!	6/19/2015 10:56 AM
34	Coaches My son was in U-6 soccer this past season and I think he only had 1 or 2 sessions with the SCAA skills coach. I felt cheated out of the rest of the sessions because I was under the impression that one practice per week would be a skills practice. Other than that, the season was great. His coaches were excellent.	6/18/2015 8:23 PM
35	Communications Events There should be more activities/events that bring all members together. More councils meeting announcements, so members know what's going on when so they can decide what they want to volunteer in.	6/18/2015 11:28 AM
36	Fields/Facilities We love SCAA family but are embarrassed by the field conditions for football. No bathrooms, not good equipment for hosting games, bleachers are horrible get splints sitting on them & broken for our fans & visiting teams and field grass is horrible. I know other organizations pay same for fees and there fields are immaculate and have bathrooms near the football field. Even if walk to bathroom by baseball fields they are locked unless baseball doing some. Also I know the different sports do not collaborate together. We are one SCAA and they should act & represent in that way. Besides needing bathrooms available during football games, better fields & equipment we need to stay on top of the pot holes throughout the parking lot.	6/17/2015 6:26 PM
37	Coaches We need coaches more identified with the children.	6/17/2015 6:06 PM
38	Communications I wish it was more organized and clear instructions. This year has been the best so far.	6/17/2015 8:06 AM
39	Coaches The soccer "skills" lessons are a complete waste of time. The older guy that I've seen do them does not do a good job at keeping the younger kids interested and organized. If you continue to use him it should be mandatory that the coaches assist.	6/16/2015 9:13 PM
40	Coaches Please provide a track record of coaches clinic for volunteer dads. SCAA has a bad track record of dad coaches giving their sons the best opportunity.	6/16/2015 5:00 PM
41	Communications Organization SCAA could be more visible in the surrounding neighborhood with more advertising. Seems as though they count on word of mouth because they've been an association for so long. New residents move into the area that I talk to and don't they exist unless someone tells them or they ride by the fields.	6/16/2015 4:38 PM

SCAA Member Satisfaction

42	<p>Communications Fields/Facilities Third season with soccer program. Each season seems to be less organized. Anything to assist with organization would be a plus - labeled fields, lines on fields before season starts, goals set up before each practice instead of in the woods or upside down. Goal were in poor shape, most nets need repaired or replaced. Grass was extremely long for first three weeks of practice.</p>	6/16/2015 9:10 AM
43	<p>Communications First of all, I want to thank SCAA for offering a fun soccer program for the kids with a great coach who has been nothing but helpful & there for us all the years we've been playing together. He has volunteered his time and it reflects that he truly enjoys doing what he does. Although the fee structure is more than outside teams we play against whose fields are maintained better, it has been satisfactory up until this last season. We did the usual sign up for the team, assumed all would be included since the fees didn't change and it was written what was included, we were not provided a new uniform. Most kids in the last year before aging out, have grown immensely and that is the most important time to provide them. We were not told until just before the first game they were not being ordered. There were kids with no uniform, kids with improperly fitted old uniforms from previous seasons and thus resulting in a mis-matched team. Compared to the other teams, it was rather embarrassing. When they did decide to order uniforms for those that requested, the correct sizes did not come in. That paired with smaller fields compared to teams we play with, and constant poor field conditions making it impossible to practice or play on. I know weather cannot be helped, but to have to park in the mud, walk through pools of water and constantly be redirected to other fields after the fact is not convenient. It makes a person wonder where the fees are going that how many parents pay each year. We would also love to continue with SCAA regardless of all said above as we love being a part of a community based league, but we have aged out for soccer and there are no other alternative that are affordable other than going outside our community. If at all possible, please form a U14 league in the spring, we would truly appreciate it...also since we still have another season paid for the family dues. Again, this note is not meant to bash anyone or anything, it is just a few items that we have wished for over the years and felt SCAA hasn't lived up to. Thank you for your time and allowing us to offer suggestions & feedback.</p>	6/16/2015 8:42 AM
44	<p>Fields/Facilities Organization Photographs I know it is a volunteer organization, but it should be ran more like a business than the good ol boys organization. There are ways to improve field conditions such as asking lawn care companies to sponsor a field and maintain it. Then place a sign on that field saying who has sponsored and maintained it. Gives the lawn care company much needed advertising and allows potential customers to see their work. Maybe even hold a vote by SCAA members as to which field is maintained the best and give a plaque to that company. Then restrooms and port a potties need to be addressed. How about the banners for our corporate donors? A lot of the banners are old and tattered and need to be replaced. The barrel garbage cans should be removed from property. They allow animals to get into the trash and distribute trash all over the fields. Creating a huge mess for volunteers to have to clean up. The photographer needs to establish a set schedule as to when he will be out to photograph the teams. My oldest sons team never had pictures made this spring season.</p>	6/16/2015 6:37 AM
45	<p>Organization There's to many politics at scaa,that's why we loose so many family's.</p>	6/16/2015 5:40 AM
46	<p>Teams/Drafts I have a huge issues with the way the organization allows the older softball teams to stack the deck. Having all the new comers on one squad is unfair and unsportsmanlike, for this reason we will be leaving SCAA after this year. I really enjoyed the game when teams were picked and talent was equally distributed.</p>	6/15/2015 11:07 PM
47	<p>Communications Organization Teams/Drafts Quit operating as a "good ole boys clubs" and start to realize that SCAA is a business... look at the future and realize that you have some serious field upgrades as well as getting coaches who actually know how to teach baseball before it's too late. The expectation level today is much higher than before and there are many more groups offering a baseball experience that "looks more impressive" than Steele Creek. Don't be afraid to brag about what Steele Creek has done or is going to be doing. QUIT BEING SECRETIVE ABOUT WHAT IS GOING ONE. There is very little information offered to everyday parents about the plans for Steele Creek... If you are not in the "club" you have no knowledge of things that you might be able to help with... BIGGEST THING THOUGH: IMPROVE FIELD 3 AND 4, AS WELL AS THE SURROUNDING LANDSCAPING SO THAT PEOPLE WILL BE PROUD OF THE GROUNDS. CREATE A SENSE OF OWNERSHIP BY GETTING RID OF THE 'GOOD OLE BOYS' ATMOSPHERE AND INVITE ALL FAMILIES TO KNOW WHAT IS HAPPENING BY DISTRIBUTING INFORMATION MORE FREELY (AND MAKING IT EASIER TO FIND). EXAMPLE: WHY IS TOC AND ALL STAR TEAMS SUCH A BIG SECRET? ANNOUNCE TO EVERYONE WHO MADE IT... IF YOU DIDN'T SORRY, BUT CONGRATULATE THOSE WHO DID.. WHEN TEAMS PLAY IN OUTSIDE TOURNAMENTS, LET EVERYONE KNOW HOW THEY DID AND WHEN/WHERE THEY PLAY NEXT... CREATE SOME EXCITEMENT ABOUT SCAA</p>	6/15/2015 11:06 PM

SCAA Member Satisfaction

48	<p>Coaches Photographs Have been very unhappy for the last 3 seasons with the pictures. Last spring we didn't get notification about pictures being taken. Fall 2014, pictures were taken but I have been unable to get any pictures. Left several voicemails with company and haven't been able to access any pictures online. This season, we were informed that team pictures for machine pitch was one day and the photographer didn't show up. A photographer never even took a team picture for the tee ball teams either. The first season my oldest played ball the photography company was very organized. Team pictures were scheduled ahead of time and individual pictures were available. It was a different company then though. This is an important part of our children's life and it would be nice to have pictures of it. Not sure why the current company is even still being used. Every parent I have spoken too is extremely unhappy with this company. It is a bad decision by this organization to continue with this photography company!! Get a company that wants to take pictures and help families capture memories of their children! There should also be better training for coaches. We very much appreciate those individuals that volunteer but for many they have no experience. By helping them learn to coach, it will help the children learn the game and strengthen the organization.</p>	6/15/2015 11:04 PM
49	We LOVE the baseball program!! The cost is high though.	6/15/2015 10:03 PM
50	Too expensive!	6/15/2015 9:12 PM
51	<p>Fields/Facilities The roads were really washed out and needing fill. I was nervous driving my car out the back of your parking lot due to the erosion on the road.</p>	6/15/2015 8:52 PM
52	My son did not receive the correct size uniform (the size requested when registering) the last two seasons. This spring season he never did get his shorts or socks.	6/15/2015 7:54 PM
53	<p>Communications Photographs Season was very unorganized this year. Everything was told last minute. Not enough info given to coaches. Pictures very unorganized and way to late. Season started too late.</p>	6/15/2015 7:27 PM
54	<p>Coaches There should be a core league that concentrates the majority of a players training and time into one centralized team experience. The coaches and people at SCAA are top notch - the organization of the programs and to some extent the games/events leaves a lot to be desired. We loved our experience but felt that it was a step back for our son when it comes to development.</p>	6/15/2015 7:17 PM
55	<p>Coaches Teams/Drafts I think for softball, there needs to be an investment in setting aside registration fees for a pitching coach, or provide it as an additional option for parents on the teams who are willing to pay. I also think there should never be more than 10 girls on one softball team. Once the cap gets to 10, it should be cut off unless they have another 10 girls to make another team.</p>	6/15/2015 7:15 PM
56	<p>Teams/Drafts The baseball schedule for the intermediate was a joke.. If kids play in another league sponsored by scaa, they should play on different days or different times. The teams need to be more even. Schedules need to be in place faster than they are with an understanding of weather issues that may change them. They need to practice more during the week. Why does it end before school ends? It could go a little longer into the summer..</p>	6/15/2015 7:08 PM
57	<p>Teams/Drafts I feel Kevin is doing a good job considering he is pretty much doing it all by himself. I'd like to see a better format for girls soccer and not have to go to academy to get more. Other programs like Clover have only one and the team is more together</p>	6/15/2015 6:02 PM
58	<p>Photographs I wish they had team pictures like they did a couple years ago.</p>	6/15/2015 5:22 PM
59	<p>Organization Teams/Drafts I have coached abd played my whole life and I was extremely disappointed on how un organized my sons t ball was. I am also displeased on how it took someone to get back to me 3 weeks for signing him up. For how much I had to pay, which by the way was ridiculous, it should have been more organized and better coaching.</p>	6/15/2015 5:21 PM
60	<p>Fields/Facilities During this past softball season it was amazing to see some of the other fields we played at. In comparison, the fields at SCAA look really pitiful! Our dugouts and batting cages could really use some TLC. Also, our scoreboards are in desperate need of an upgrade or repairs.</p>	6/15/2015 5:03 PM
61	<p>Communications Fields/Facilities Organization The place looks like a dumpster, you cannot reach for Kevin, only if its about payments. We start the season (they blamed the rain, but we didn't even have a coach. The coach (volunteer) did a great job, the only good thing in all this mess.</p>	6/15/2015 4:49 PM
62	<p>Organization Attracting volunteers needs to be a top priority.... It's a known fact that the people that normally volunteer are the same ones that ALWAYS volunteer. I specifically did not check the box about 'incentives' for volunteers.....primarily because making the Association better for ALL OF THE KIDS should be incentive enough! Unfortunately, it's more about 'I paid my money.....what are you going to do for me?'..... Possibly a price break for volunteers on 'the next season'.....but tracking 'volunteer time' becomes a nightmare! I wish I knew the answer!</p>	6/15/2015 4:04 PM

SCAA Member Satisfaction

63	Communications Events In other organizations, events are more organized. Examples: picture day, award ceremonies, etc. I was very disappointed with this season.	6/15/2015 4:02 PM
64	Communications Communication between coaches and parents needs to be stressed more. Relying on the automated emails about practices and games is kinda impersonal.	6/15/2015 3:39 PM
65	Fields/Facilities The overall conditions at SCAA are poor - fields are in bad shape, parking lot isn't in very good shape, there are no restrooms. I know families that live around Charlotte and none of them like coming to play at our fields.	6/15/2015 3:37 PM
66	Communications soccer needs more info example, coaches and parents not knowing where to go first couple days into program fields aren't marked properly	6/15/2015 3:36 PM
67	Fields/Facilities The coaches my daughters had this spring were outstanding. We had Jonathan Torres for Soccer and David Schreiber for Softball. I would request both of them again in the Fall. We just moved this past year from Atlanta to Charlotte. My biggest shock was the condition of the parking lots. My second biggest shock was the conditions of the fields - especially the soccer goals and netting. I know that the price is low, and those things cost money. I would be willing to pay a bit more for those things, or encourage more corporate sponsorship. Over all - a great experience for my girls and for me.	6/15/2015 3:34 PM
68	Photographs Teams/Drafts Baseball scheduling was very bad this year. There were several kids on our team playing on multiple SCAA baseball teams (13 year olds) and games would be double booked. Also, we did not have many practices compared to other years - so kids were not getting instructional help other than in game situations. Lastly - the picture vendor used is terrible and needs to be replaced. No schedule was provided - just a last minute email asking you to come early to a game for pictures - and by the way on the last game of the season. Who wants to order pictures at that point - besides the fact that the prices are way to high and you cannot even get your team picture print out any more. It is a JOKE.	6/15/2015 3:34 PM
69	Fields/Facilities Understanding that everything takes money, I find it hard to believe that we cant even get uniform socks that fit for the younger players. For about \$10 per child I got my MP level boys pants, socks and a belt that fit them. So far as field maintenance, volunteers need to be instructed on what to do. This season, a lot of work was done on the field by a few coaches and the MP commissioner, but they must be maintained and the dirt conditioned so it is not hard as concrete. this can be done simply by spiking it and dragging then adding a good field soil and dragging it in. But few people know this and thus nothing is done. We have had great experiences at SCAA, but when asking questions about where the money goes and why we cant get uniforms that fit our little players, we are given nothing.	6/15/2015 3:22 PM
70	Communications The softball website and notifications worked well. The soccer website and notifications were non-functional.	6/15/2015 2:53 PM
71	Fields/Facilities Fields often not dragged.	6/15/2015 2:44 PM
72	Need more volunteers!	6/15/2015 2:39 PM
73	Communications Organization Hello- I tried many times to get in touch with Kevin that ran Soccer for SCAA. My daughter did not end up playing on the soccer team that we had signed up for. She tried two practices and was not interested. I originally asked for a refund due to the season not actually being kicked off. I have not heard back from anyone. If someone could reach out and respond to my email from back in March that would be great. kalarrick@yahoo.com.	6/15/2015 2:36 PM
74	Fields/Facilities I am concerned with the condition of the facilities/fields/fences/equipment.	6/15/2015 2:24 PM
75	I have a daughter in soccer and I felt that the organization neglected the teams needs. Communication was also very poor, as we often attempted to contact somebody in charge with questions but was often left with no response. The organization does not provide team pictures and no trophies. Every other league offers team pictures and trophies. These should be a part of the member fees. The organization offers a plaque one time and replaceable shingles afyerwards. Cmon guys, really, so for every season I have to swap it out? They should receive trophies. These girls deserve better. Thanks	6/15/2015 2:12 PM
76	Coaches Photographs Their appears to be a lack of communication between the coaches and the association. The girls U10 never received a communications in regards pictures and therefore none were taken by the association. One of the parents had to take a team photo with their camera. The level of coaching not on par with the pricing. The U10 girls never received skills instructor. The girls head coach had to do it all by herself. Luckily some of the parents chipped and assisted with coaching the team. I am not seeing were all the money charged per child was applied to children development.	6/15/2015 2:09 PM
77	Communications Fields/Facilities Organization Communication is greatly lacking with this organization. ...soccer fields are sad and embarassing when we have a team visiting...playground unsafe. ...nasty porta john	6/15/2015 2:05 PM

SCAA Member Satisfaction

78	<p>Concessions Events End of Season celebration and handing out of season plaques has not occurred yet for softball 16U. One incentive for volunteer coaches would be for one of the fees to be waived. There is not enforcement of pets; I have seen many. Better food selection during tournaments. Instructors coming to teach for a player fee.</p>	6/15/2015 1:58 PM
79	<p>Teams/Drafts If evaluations are held for rec teams, as they are at SCAA, it suggests that a draft is being held to ensure teams are not unfairly lopsided with playing ability. In my experience, it doesn't seem as though SCAA adheres to that.</p>	6/15/2015 1:51 PM
80	***	6/15/2015 1:48 PM
81	<p>Fields/Facilities I think there is a desperate need for new and more bleachers.</p>	6/15/2015 1:43 PM
82	<p>Organization We were left off the picture day schedule so they rescheduled our picture day for Friday June 5th at 7pm which we had to rush because we had a 7:30 game in clover about 30 min away from the scaa field. Very unorganized. For us as parents to have to pay a total of \$195 for our child to play for SCAA The least they can do is include trophies. We have played for several organization and our trophies have always been included. This will be our final season with SCAA. The money is not worth it.</p>	6/15/2015 1:41 PM
83	<p>Communications Organization Restroom facilities would be nice. Better field conditions would be an improvement as well. I know a couple of parents would like to see how the money the association receives is distributed.</p>	6/15/2015 1:41 PM
84	<p>Communications Organization I would like to see choice of team gear provided for the soccer player before purchasing. The cost of membership and for the youth player seems a bit expensive considering parents don't have option to give opinion of uniforms nor does this expense include team pictures anymore. My son received the same team outfit from prior year. I paid twice for the same outfit which does not make me want to consider registering with SCAA in the future.</p>	6/15/2015 1:40 PM
85	<p>Communications Improve communication. I was one of the volunteer coaches and I was amazed by the lack of guidance/communication. Volunteers need guidance and structure to follow. The first couple of weeks were confusing (fields not marked, nets broken, skills was not finalized which required rearranging schedules). There was no central reliable figure. Days would go by before you got a response and even one of my emails went completely unresponded. As a volunteer, I paid for both kids to play soccer and dealt with the frustration of volunteering without guidance. Luckily I had a team with great parents who were supportive. They too seemed frustrated with SCAA. Organization & communication should be one of the top priorities moving forward. Especially if you are looking for recurring volunteers.</p>	6/15/2015 1:34 PM
86	<p>Fields/Facilities Better maintenance of the roads leading to the fields. Very deep potholes.</p>	6/15/2015 1:33 PM
87	<p>Communications Better, timely communication</p>	6/15/2015 1:32 PM
88	<p>Fields/Facilities Baseball fields could use work on field and fences.</p>	6/15/2015 1:31 PM
89	<p>Teams/Drafts TBall number of games need to be reduced to no more than 2 per week. There's no need for a TBall player to go through a 14-16 game schedule. In place of one game a week, there should be a practice scheduled. It is difficult to achieve substantial player development when there are few practices and practices are often canceled to make way for rescheduled games. Overall field and facility conditions leave much to be desired.</p>	6/15/2015 1:29 PM
90	Keep with the same day practices. Easier for children to join other sports	6/15/2015 1:29 PM
91	<p>Fields/Facilities overall weekly clean up to maintain a nice looking facility with garbage and debris free from grounds.</p>	6/15/2015 1:26 PM