

Peters Township Parks and Recreation Sports Association Complaint Process

In the event that there is a complaint involving a sports association the individual or group filing the complaint will be directed back to the sports association Board. The sports association Board should let the complaint be heard at a Board meeting and attempt to resolve to the best of their ability.

If the individual or group feels that they were treated unfairly or the association failed to address their complaint, they can request to be on the agenda for a regular Parks and Recreation Board meeting.

The Parks and Recreation Board will let both sides of the complaint be heard and if they see fit will make recommendations for resolution.

The Parks and Recreation does not run these programs and does not have the authority to tell them how to operate. As stated in the Parks and Recreation By-Laws the Parks and Recreation:

Works with the designated youth sports associations that operate under the auspices of the Parks and Recreation Department. These youth sports associations must provide the Parks and Recreation Director with the Township required documentation and follow established policies, procedures and ordinances in order to use the Township fields and facilities and the School District facilities as requested and granted to the Parks and Recreation Department. The Parks and Recreation Board monitors compliance to the required documentation. Although independent from the Township, the sports associations may seek guidance from the Parks and Recreation Board as needed and the Parks and Recreation Board may make recommendations if they feel an association is not operating in the best way to serve the community.