

## **Lancaster Youth Soccer Association Registration Refund Guidelines**

Parents or guardians requesting a refund are required to express the reason for the request in writing. Refunds will be based solely on the judgment of the LYSA board based on the following guidelines. All decisions of the board will be final.

LYSA will refund registration fees less a \$5 service fee for children unable to play the season under the following conditions:

1. LYSA is unable to provide an active roster spot, approved by NVYSL for U10 and up, to begin the season. Rosters are generally approved by NVYSL two weeks prior to the season.
2. The player sustains an injury before the season starts that will prevent play in four or more games, a doctor's note may be required.
3. A change in family circumstances, such as relocation, that prevents the player from participating in the majority of games and practices.

LYSA may not refund registration fees under the following circumstances:

- Child no longer wishes to play for a reason other than injury.
- Schedule conflicts not noted on the registration form prevent participation in the majority of games and/or practices.
- Child and/or family are not satisfied with team placement.

LYSA may not refund the cost of apparel that cannot otherwise be assigned to another player within the same season. Apparel that can not be reassigned will be supplied to the family ordering and paying for it regardless of playing status.

LYSA will consider all refund requests in the context of these guidelines and the satisfaction of participating families past, present and future.