

Login/Team Selection Problems

Occasionally, users have trouble using our login screens or are unable to switch teams using the drop downs in the Teams area of the site. These problems can be caused by any one of the following issues. Team selection problems are usually caused by **#1** or **#5** below:

1. **Your browser is setup not to accept cookies.** Most browsers let you enable the two Cookie types [session/one-time Cookies and persistent/stored Cookies] separately: You'll need to set your browser to allow at least *temporary, per-session* Cookies in order to use this site at all. If you also want this site to save your preferences like the last league/team you selected, you'll also need to enable the "persistent" cookie type that's stored on your hard drive. Please consult your browser's help file for specific information on how to do this.

If you're using Internet Explorer version 6 or above, do the following:

1. Click Tools/Internet Options
 2. On the resulting dialog box click the Privacy tab at the top
 3. Click the Advanced button
 4. We highly recommend the following settings for most users:
 - Check the Override box
 - Accept - First-party Cookies
 - Block - Third-party Cookies
 - Allow Session Cookies.
2. **You use a Cookie-defeating tool** (AdSubtract, CookieCrusher, some firewalls, etc.), please disable it while you access this site
 3. **Your browser is set to block JavaScripting.** This site uses tiny, safe Javascripts and VBscripts to gather your login name and password. If you've turned off, blocked, or otherwise interfered with your browser's scripting via a browser setting or third-party script-blocking tool (**e.g. AdSubtract, CookieCrusher, some firewalls, etc.**)--- or if something's broken in your scripting system--- the login system won't work.
 4. **Has your team's season expired?** After a team's season is over, team managers can no longer log in using a team manager password. This doesn't however apply to problems selecting teams. You can select and view any team from any season using the dropdowns on the team selection bar.
 5. **You may have a corrupt or broken cookie.** If you're stuck on a particular team or can't change teams or divisions, this may be the problem. Assuming your browser is set up to accept cookies from this site (see [1.0](#) above), you can usually fix this by performing the following:
 1. [Click here to purge all cookies for this website.](#) If this doesn't solve the problem right away, come back here and perform the steps below:
 2. Close all browser sessions.
 3. Locate the following folder on your system using Windows Explorer (NOT Internet Explorer. Right click the Start button and select "Explore"):
If using Windows NT/2000/XP:
\Documents and Settings\Your User Name\Cookies\.
All other versions of Windows
\Windows\Cookies
 4. Within this folder are many files named using the following form: "Your User Name@Website[#].txt". Locate the file(s) with our website's name after the @ sign and rename them to anything you like. ie "myname@myclub.old"
 5. Reboot your computer.
 6. Try logging in or selecting a team again.

If you continue to have trouble logging in or selecting teams, you may have a problem with your computer's hard drive which is beyond the scope of what we can help with.