

WINTER GARDEN ICE ARENA

ICE MICE POLICIES



Welcome to Ice Mice, where children ages 3-6 *can* learn to skate while having lots of fun. Please note that classes *will not* be held during the major vacations (Thanksgiving & December Holiday break), however we will hold classes on the numerous single/two day school vacation days, such as Election Day, Veterans Day, Columbus Day, Martin Luther King Day, Presidents' Day, etc.

To ensure that each child has a safe and enjoyable skating experience, please follow the policies and procedures below:

- ❖ Please arrive in plenty of time to get your child dressed and ready to go on 5 minutes before class time. Skaters will go on the ice promptly at your scheduled class time.
- ❖ Our instructors are happy to answer questions after class. Please refrain from talking to the instructors either before or during class time. You may speak to our office staff, and we would be happy to have one of our instructors speak to you after class or by phone.
- ❖ All students must wear the following required gear for every class:
 - Hockey helmet with full face mask
 - Single blade skates
 - Elbow & knee pads (please put on under outer layer of clothes)
 - Gloves or mittens
- ❖ The rink has all the equipment items available for you to use during class. All Winter Garden equipment **MUST** be returned at the end of each class.
- ❖ Please have your child's ice skates sharpened before class. We recommend that skates be sharpened after every 6 hours of skating.
- ❖ Parents or guardians must remain in the building at all times when class is in session.
- ❖ No one is allowed on the ice at any time without skates. No exceptions!
- ❖ If, while on the ice, any of the children have a problem, i.e. bathroom, runny nose, etc., one of the instructors will bring the student to the parent or guardian.
- ❖ Make-up Policy: We do not offer make-up classes to students who miss class due to illness or personal reasons. Due to the size of our classes and the assignment of our instructors based on class size, students *cannot* attend a different day or time to make-up for a missed class. If you have an unusual situation, please give us a call and we will try and accommodate your request.
- ❖ If Ridgefield public schools are cancelled due to inclement weather, Ice Mice classes are cancelled as well. If Ridgefield schools have a delayed opening, or early dismissal due to weather, Ice Mice and Ice Cats classes will go on as scheduled. Please note – the rink will be open regardless of weather or school closings. If your child's class has been cancelled for the day, please come enjoy skating together. There will be no charge for students who were scheduled for class that day.
- ❖ The Ice Mice/Cats classes are run during our normal weekday public skating hours (10 AM-2 PM). If you, or other members of your family, would like to skate, you must pay the public skating fee.
 - Adults \$8
 - Students \$5 No charge for children 3 and under
 - Skate rental \$4
 - Winter Garden Season Pass (valid Sept. - April) \$99 for 1st family member; \$79 for 2nd member, \$39 for each additional family member; \$79 for Seniors.
- ❖ Walkers and toys are for classes only. Please ask permission if you would like to use a walker during weekday public skating. Use of toys is never permitted outside of the class.
- ❖ If you have any questions or concerns, please do not hesitate to contact us at 438-4423, ext 4. If you would like to speak to one of your child's instructors, please do so before or after class, not during.

We look forward to seeing you on the ice!