

Volunteer Ice Rink Management Internship
College of the Holy Cross
August 2019 – December 2019

Job Description

The College of the Holy Cross Athletics Department is seeking qualified applicants for an unpaid internship in ice rink operations and event management to begin August 2019 and conclude in December 2019. The intern will assist the Ice Rink Operations Manager with special projects and maintenance of the ice rink facility, in addition to assisting with the event management of varsity ice hockey and other rink related events. Other responsibilities include operating the Zamboni and other auxiliary equipment, overseeing student staff, production of support documents, and guest/customer service related items. This position assists the Holy Cross Athletic Facilities & Operations Department in meeting its goal of optimal and efficient facility management, in conjunction with managing quality Division I NCAA athletic events that provide for a positive experience for student-athletes, the general student body, athletic staff, and fans.

Qualifications:

- Undergraduate/Graduate student majoring in Sports Management/Athletic Administration
- 1-2 Years' event/facility management experience in a University setting
- 2-3 Years' experience working in Ice Arenas/Driving Zamboni
- Excellent written and oral communication skills
- Strong customer service with the ability to troubleshoot and handle pressure situations
- Strong computer skills with Microsoft Office
- Must be willing to work nights and weekends

If interested contact Chris Biondoillo at cbiondol@holycross.edu

