

What is your assessment of the following aspects of the AHA program?

		Which AHA programs are your children registered in this season? (Select all that Apply)				
		Mites/U8	Squirts/U10	Peewee/U12	Bantams/U14	Response Totals
Last season's placements results	Far above my expectations	5.0% (1)	0.0% (0)	0.0% (0)	0.0% (0)	
	Above my expectations	10.0% (2)	7.4% (2)	4.8% (1)	20.0% (2)	
	Meeting my expectations	70.0% (14)	63.0% (17)	71.4% (15)	80.0% (8)	
	Below my expectations	10.0% (2)	22.2% (6)	9.5% (2)	0.0% (0)	
	Far below my expectations	0.0% (0)	3.7% (1)	14.3% (3)	0.0% (0)	
	N/A	5.0% (1)	3.7% (1)	0.0% (0)	0.0% (0)	
rating average		3.11 (20)	2.77 (27)	2.67 (21)	3.20 (10)	2.88 (63)
Practice schedule convenience	Far above my expectations	5.0% (1)	0.0% (0)	4.8% (1)	10.0% (1)	
	Above my expectations	5.0% (1)	0.0% (0)	14.3% (3)	20.0% (2)	
	Meeting my expectations	50.0% (10)	59.3% (16)	57.1% (12)	70.0% (7)	
	Below my expectations	40.0% (8)	37.0% (10)	23.8% (5)	0.0% (0)	
	Far below my expectations	0.0% (0)	3.7% (1)	0.0% (0)	0.0% (0)	
			0.0%	0.0%	0.0%	0.0%

	N/A	(0)	(0)	(0)	(0)	
	rating average	2.75 (20)	2.56 (27)	3.00 (21)	3.40 (10)	2.83 (63)
Skill development sessions	Far above my expectations	5.0% (1)	3.7% (1)	0.0% (0)	0.0% (0)	
	Above my expectations	20.0% (4)	14.8% (4)	19.0% (4)	10.0% (1)	
	Meeting my expectations	60.0% (12)	40.7% (11)	66.7% (14)	40.0% (4)	
	Below my expectations	10.0% (2)	33.3% (9)	14.3% (3)	50.0% (5)	
	Far below my expectations	5.0% (1)	7.4% (2)	0.0% (0)	0.0% (0)	
	N/A	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	
	rating average	3.10 (20)	2.74 (27)	3.05 (21)	2.60 (10)	2.90 (63)
Getting your money's worth	Far above my expectations	10.0% (2)	3.7% (1)	4.8% (1)	0.0% (0)	
	Above my expectations	20.0% (4)	11.1% (3)	23.8% (5)	0.0% (0)	
	Meeting my expectations	60.0% (12)	63.0% (17)	57.1% (12)	100.0% (10)	
	Below my expectations	10.0% (2)	22.2% (6)	14.3% (3)	0.0% (0)	
	Far below my expectations	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	
	N/A	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	
	rating average	3.30 (20)	2.96 (27)	3.19 (21)	3.00 (10)	3.12 (63)
AHA versus area club teams	Far above my expectations	15.0% (3)	3.7% (1)	9.5% (2)	0.0% (0)	

	Above my expectations	20.0% (4)	11.1% (3)	28.6% (6)	20.0% (2)	
	Meeting my expectations	30.0% (6)	37.0% (10)	42.9% (9)	40.0% (4)	
	Below my expectations	15.0% (3)	18.5% (5)	14.3% (3)	40.0% (4)	
	Far below my expectations	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	
	N/A	20.0% (4)	29.6% (8)	4.8% (1)	0.0% (0)	
	rating average	3.44 (20)	3.00 (27)	3.35 (21)	2.80 (10)	3.18 (63)
Quality of coaching	Far above my expectations	20.0% (4)	11.1% (3)	33.3% (7)	20.0% (2)	
	Above my expectations	55.0% (11)	37.0% (10)	23.8% (5)	30.0% (3)	
	Meeting my expectations	25.0% (5)	22.2% (6)	28.6% (6)	50.0% (5)	
	Below my expectations	0.0% (0)	25.9% (7)	14.3% (3)	0.0% (0)	
	Far below my expectations	0.0% (0)	3.7% (1)	0.0% (0)	0.0% (0)	
	N/A	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	
	rating average	3.95 (20)	3.26 (27)	3.76 (21)	3.70 (10)	3.63 (63)
AHA branding & loyalty	Far above my expectations	15.0% (3)	3.7% (1)	9.5% (2)	0.0% (0)	
	Above my expectations	15.0% (3)	29.6% (8)	14.3% (3)	10.0% (1)	
	Meeting my expectations	50.0% (10)	48.1% (13)	57.1% (12)	60.0% (6)	
	Below my expectations	5.0% (1)	11.1% (3)	9.5% (2)	20.0% (2)	

	Far below my expectations	0.0% (0)	0.0% (0)	0.0% (0)	10.0% (1)	
	N/A	15.0% (3)	7.4% (2)	9.5% (2)	0.0% (0)	
	rating average	3.47 (20)	3.28 (27)	3.26 (21)	2.70 (10)	3.24 (63)
Accessibility of the AHA Board	Far above my expectations	15.0% (3)	7.4% (2)	19.0% (4)	20.0% (2)	
	Above my expectations	25.0% (5)	18.5% (5)	19.0% (4)	20.0% (2)	
	Meeting my expectations	25.0% (5)	44.4% (12)	52.4% (11)	10.0% (1)	
	Below my expectations	5.0% (1)	3.7% (1)	0.0% (0)	20.0% (2)	
	Far below my expectations	0.0% (0)	0.0% (0)	4.8% (1)	10.0% (1)	
	N/A	30.0% (6)	25.9% (7)	4.8% (1)	20.0% (2)	
	rating average	3.71 (20)	3.40 (27)	3.50 (21)	3.25 (10)	3.48 (63)
Your family's overall AHA experience	Far above my expectations	20.0% (4)	11.1% (3)	19.0% (4)	0.0% (0)	
	Above my expectations	15.0% (3)	22.2% (6)	28.6% (6)	60.0% (6)	
	Meeting my expectations	60.0% (12)	55.6% (15)	33.3% (7)	30.0% (3)	
	Below my expectations	5.0% (1)	11.1% (3)	19.0% (4)	10.0% (1)	
	Far below my expectations	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	
	N/A	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	
	rating average	3.50	3.33	3.48	3.50	3.44

	(20)	(27)	(21)	(10)	(63)
answered question	20	27	21	10	63
	skipped question				0