



BROOKFIELD SOCCER CLUB Refund Policy

Brookfield Soccer Club has adopted the following policy to address requests for refunds. This policy provides a generous refund period for the youngest players at the U4 and U6 levels, and provides refunds at the U8 and Travel levels within a time period that allows BSC to ensure the integrity of those programs and travel teams.

BSC U4 and U6 Program Refund Policy

Fall or Spring Season

100 % - if requested within the first 2 weeks of the program.

0% - if requested after the 2nd program session.

If the refund is in the form of a credit to the family for a future program registration, a full credit will be recorded.

If the refund is in check form, the refund will be issued less a \$10 processing fee.

BSC U8 Program Refund Policy

Fall or Spring Season

100 % - if requested on or before Skills Day or Roster Posting, whichever date falls first.

0% - if requested after Skills Day or Roster Posting, whichever date falls first.

If the refund is in the form of a credit to the family for a future program registration, a full credit will be recorded.

If the refund is in check form, the refund will be issued less a \$10 processing fee.

BSC Travel and Premier Program Refund Policy

Fall Season

100 % - if requested before the first day of BSC tryouts.

50% - if requested between the first day of BSC tryouts and July 1st.

0% - if requested after July 1st.

Spring Season

100 % - if requested before the end of the early bird registration period

50% - if requested between the expiration of the early bird registration and the last day of February.

0% - if requested after the last day of February.

If the refund is in the form of a credit to the family for a future program registration, a full credit will be recorded.

If the refund is in check form, the refund will be issued less a \$25 processing fee.

Refund requests per the above policy should be emailed to the appropriate BSC Program Commissioners – U4/U6, U8, Boys Travel, Girls Travel. The program commissioner has the authority to approve refund requests per the above policy and will work with the Registrar (when a credit is being applied to a future program) or the Treasurer (when a check refund is being requested).

BSC's commitment is to BSC programs and teams and registered players. To help ensure the integrity of BSC programs, requests for refunds will not be accepted or considered after the stated refund deadlines. Effective with the spring 2019 season, upon registration the parent/guardian will accept a waiver acknowledging that they are aware and accept that the refund policy for all BSC registrations will be strictly and consistently enforced. Families are asked to review the refund policy as requests for refunds outside of the policy will not be accepted or considered.

The exception would be a request for consideration for a pro-rated credit for a future season due to a documented season-ending injury. Email registrar@brookfieldsoccer.org for injury credit consideration. Please note that any other requests for refunds outside of the stated guidelines will not be accepted or considered.