



South Central Pennsylvania Softball, Inc.  
Post Office Box 20663  
York, Pennsylvania 17402  
Telephone (717) 916-3963

## **SOUTH CENTRAL PA SOFTBALL TOURNAMENT POLICY**

### **PAYMENTS AND REFUNDS**

- A. Tournament fees shall be paid in its entirety via credit card, as follows
  - a. At the time of tournament registration during the online registration
  - b. At any time after tournament registration using the online credit card system
  - c. At any time after tournament registration by credit card on the telephone at 717-916-3963.
  - d. In all cases, team registration fees must be paid 10 days prior to the event or your registration will be cancelled, and you will be replaced by another team. This will not be reversed.
- B. We understand that unforeseen circumstances arise that may cause a team to withdraw from a tournament. Accordingly, the following refunds will be issued:
  - a. A full refund shall be issued if a team withdraws on or before the 21<sup>st</sup> day prior to the start of the event.
  - b. A full refund, less a \$100 withdrawal fee shall be given if a team withdraws from the 20<sup>th</sup> day prior to the beginning of the tournament up until the schedule is posted.
  - c. A 50% refund shall be given if a team withdraws after the schedule is posted AND a replacement team is found prior to 48 hours before the start of the event.
  - d. No refund shall be given if a team withdraws after the schedule is posted and a replacement team is not found prior to 48 hours before the start of the event.
  - e. No refund shall be given if a team within 48 hours of the start of the event, regardless if a replacement team can be found or not.
  - f. All refunds will be issued back to the credit card that was used to pay the registration fee. No checks or cash will be issued.
- C. We understand that weather and field conditions may cause a tournament to be shortened or cancelled. Teams also have to understand that a fair amount of work and cost is incurred before the first pitch is thrown. Therefore the following refund policy is in effect:
  - a. A 90% refund of tournament registration fees will be issued to teams that have paid a registration fee, if that team does not start any game in the tournament
  - b. A 50% refund of tournament registration fees will be issued to teams that have started less than 50% of the guaranteed tournament games.



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- c. No refunds will be provided to teams that start 50% or more of its guaranteed games for the tournament.
- d. All refunds will be issued back to the credit card that was used to pay the registration fee. No checks or cash will be issued.
- D. In all refund cases, the Tournament Director may apply any refund due to the team, to future unpaid tournament registration costs incurred by the team.
- E. Teams may request to have any refund applied as a credit to the team for future team registration fees not already incurred by the team.