

EYHA Registration Refund Policy

The payment schedule and policies of EYHA are reflective of other youth sports organizations in Northwestern Pennsylvania in the sense that the program requires members to pay their participation fees in full soon after the season commences. The cost of ice is a significant portion of EYHA's operating expenses. The ice expense comes due very early in the season. Accordingly, certain payments are non-refundable and non-transferable as defined above.

- 1) All EYHA registrations are done online with electronic payment (by credit card) due at the time of registration.
- 2) General rule is that no refunds will be given.
- 3) In the event of special circumstances or hardship case, a formal request by email or in writing to [Program Director or EYHA President] is required. All requests submitted will be reviewed and approved by EYHA Board.

The date of written notification will determine the amount of the refund. Once the season begins, refunds will be issued as follows (not to exceed amount paid).

Written notice given by Oct-1st will be 50%
Written notice given by Nov-1st will be 30%
Written notice given by Dec-1st will be 20%
After Dec-1, no refunds will be issued.

No refunds will be given for equipment rental.
No refunds will be given until rental equipment is returned.

- 4) No refunds will be given for suspensions or termination of a player for any disciplinary reason.
- 5) **Injury related refunds:** EYHA recognizes that the sport of hockey requires a substantial investment and unfortunately game-related injuries do happen. In the event that a player sits out for extended period of time, a formal request by email or in writing must be submitted to Program Director (i.e., Travel Director, House Director, etc.)

Once approved, the pro-rated amount will be credited to player's EYHA account.