

Perinton Youth Hockey
Problems Resolution Committee

The Problems Resolution Committee exists to deal with problems and complaints. Depending upon the nature of the problem/complaint, it will be dealt with by the Committee, The Director of Hockey Operations, or the Board of Directors.

The Committee will deal with complaints filed by parents, coaches and players. All ice time complaints and complaints about coaches will be forwarded to the Director of Hockey Operations for resolutions.

All complaints must be in writing and signed by the author before the Committee will respond. **If the complaint is not in writing and signed, then the committee has no jurisdiction to deal with the complaint.** The Committee would be authorized to investigate complaints in any manner that it deems necessary.

The Committee would be composed of five people, none of whom shall be members of the Board of Directors. All complaints must be mailed to Problems Resolution Committee in care of:

Michael F. McConville
25 East Main Street
Rochester, NY 14614