



### **How can LeagueAthletics.com help my organization?**

LeagueAthletics.com provides a comprehensive website that can improve communication within and the Administration of any Team, Club or Organization.

Unlike many of our competitors that provide only an Online Registration system or only a website, LeagueAthletics.com gives you both in an integrated solution. Because LeagueAthletics.com includes its online registration tool as part of our standard web hosting package and does not charge any additional per transaction or "convenience fees", the cost for Online registration is kept to a minimum.

With useful tools such as unlimited email blasts, automatic game and practice reminders as well as schedule change notifications, communication within you organization will be greatly improved.

### **What is a Merchant Account and why do we need one?**

A Merchant Account is an account that is set up to allow your organization to accept credit cards. In order to accept electronic payments online through your LeagueAthletics.com website, you must have a merchant account that is compatible with our system. If your club does not have a merchant account, LeagueAthletics.com can help you obtain one through our preferred Merchant Account provider, *Cam Neely's Processing with a Purpose through Cornerstone Bankcard*.

By requiring, you organization to have its own merchant account, per transaction fees are kept to a minimum. The only additional fees for electronic payments are those charged by your merchant account. **No additional fees are charged by LeagueAthletics.com**

### **We already own a web address. Can we use our existing domain with LeagueAthletics.com website?**

Yes - if you currently own a web address (AKA - Domain name or URL) you can use it with your LeagueAthletics.com website.

### **I've looked at several options for online registration and they all seem to have hidden fees. Are there any extra charges using your service?**

With LeagueAthletics.com, **THERE ARE NO HIDDEN FEES!** The only fee that you pay LeagueAthletics.com is the annual webhosting fee. Unlike many of our competitors, we do not charge any "per transaction" or "convenience fees" for our Online Registration service. The only additional fees are charged by your Merchant Account if you choose to accept electronic payments.

### **Can I place my own Sponsors on my LeagueAthletics.com site?**

Yes. With your LeagueAthletics.com website, you can sell Sponsorship space and the best part - your organization gets to keep 100% of the profits. LeagueAthletics.com will never place a third party advertisement on your site.

### **Does LeagueAthletics.com sell contact information to third parties?**

We understand how important your members' privacy is to them. To that end, LeagueAthletics.com will never sell your member's contact information to any third party nor will LeagueAthletics.com ever solicit any of your members directly. The member data that is entered on your organization's site is YOUR data and is owned by you.

### **What type of support do you offer?**

At LeagueAthletics.com, we pride ourselves at providing second-to-none customer support. We can be reached by email at [support@leagueathletics.com](mailto:support@leagueathletics.com); by phone, toll free at (888) 932-6747, or by using our Support Ticket tool, which is built in to all of our sites.

### **We have over 50 teams. How much do you charge?**

If your organization has more than 50 teams, or if you have any questions regarding our pricing, please call our Sales department at (888) 932-6747, and select "1" for Sales.